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## Message: RE: Database problem

RE: Database problem

From Kraft, Emily Date Monday, January 30, 2017 2:40 PM

To 'Carrie Hoelscher'

Cc

**image003.jpg** (3 Kb нтм∟) **image004.png** (7 Kb нтм∟)

I have not heard of this issue. Can you have her send a screenshot?

**From:** Carrie Hoelscher [mailto:carrie@allianceforlifemissouri.com]

**Sent:** Monday, January 30, 2017 2:39 PM

To: Kraft, Emily

**Subject:** Database problem

Emily,

Regina at ThriVe was just trying to enter a client onto the new database. While on the client intake form, she got to the drop down about patient living arrangements, then the screen reset itself and wiped everything out that she'd already entered. Every time she scrolls over a field the red circle with a slash appears. She has logged out and back in and the same issue occurs. Have others been having this problem or this a new one for you? Any suggestions?

## Carrie

Carrie Hoelscher
A2A Program Manager



Email 1

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Our Vision: To unify and champion LIFE ministries.

Ourmission: To save and change lives through **Equipping** people, **Empowering** ministries, and **Engaging** communities toward a culture of LIFE.



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